Job Title: Public Works Director

Department: Public Works Department

Immediate

Supervisor: Deputy City Manager

| Origination Date: | 07/01/2001 |
|--------------------------|------------|
| Revision Date: | 06/12/2015 |
| Job Grade | 614 |
| FLSA Status | Exempt |

BRIEF DESCRIPTION OF THE JOB:

Works under the general direction of the Deputy City Manager and is responsible and accountable for directing a City Department including its personnel, budget, and resources; making recommendations to the Council and City Manager; developing and implementing policy initiatives; and setting the tone, climate and vision for the department. Ensures compliance with statutory responsibilities and directives; and plans, organizes, and directs the overall operations of the City's Public Works Department which includes Administration, Fleet Maintenance, Sanitation, Facility Maintenance, Water Resources and Water and Wastewater Systems including resource planning.

ESSENTIAL FUNCTIONS:

This information is intended to be descriptive of the key responsibilities of the position. The following examples do not identify all duties performed by any single incumbent.

| | Physical Strength Code | ESSENTIAL FUNCTIONS |
|---|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | S | Plans, directs, oversees, assigns, and prioritizes all activities in the Public Works Department, including sanitation, facilities maintenance, fleet maintenance, water operations, wastewater operations and water policy analysis. Demonstrates continuous effort to improve operations, decrease turnaround times, and streamline work processes. Works cooperatively and jointly to provide quality seamless customer service. |
| 2 | L | Serves and participates on various City teams, stakeholder working groups, and regional agencies by attending and serving as a City representative. Promotes department communication by consulting with governmental officials about operations of the Public Works Department and keeping the public informed through public appearances and special reports. |
| 3 | L | Confers with officials of City, County, State, and Federal agencies regarding plans and priorities for existing and planned programs. Participates on various ad hoc committees related to public works functions including water resource issues. |
| 4 | S | Attends weekly City Council meetings and reports on activities requested by the Deputy City Manager. |
| 5 | L | Develop and maintain <u>effective communication and working relationship between Public Works and all city departments.</u> Responds to requests for information from the Mayor, City Council, City Manager's office, businesses, organizations and citizens. Researches and responds to politically sensitive inquiries and complaints. Responds to and resolves the most difficult citizen inquiries and complaints. |

| | Physical Strength Code | ESSENTIAL FUNCTIONS |
|----|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6 | L | Supervises and participates in the development and implementation of projects, including preparing and monitoring project budgets, deadlines, staffing, and other project management issues. Directs short and long-range plans for sanitation, facilities, fleet maintenance, and water and wastewater conveyance and treatment operations, and water resources. |
| 7 | L | Confers with and advises administrative staff on opportunities and challenges related to the maintenance and operations of infrastructure, water and wastewater maintenance and operations, and related systems and the interpretation and related enforcement of rules and regulations. Serves as technical advisor to the City Manager and City Council. Conducts special studies and assignments and develops comprehensive recommendations for changes to improve operations. Prepares, monitors, and leads department strategic planning efforts. Selects, trains, motivates, and evaluates personnel; establishes and monitors employee performance objectives; prepares and presents employee performance reviews; provides or coordinates staff training; works with employees to correct deficiencies; and implements discipline and termination procedures. Ensures the timely, efficient, and technically sound development of reports, recommendations, analysis, designs, programs, and other related documents. |
| 8 | S | Determines the need for new equipment, facilities, major repair, and rebuilding projects. Maintains departmental awareness of contemporary developments in management and the fields of specialty. |
| 9 | S | Assists the Deputy City Manager in coordinating functions with other City, County, State, and Federal agencies, utilities, and professional groups. |
| 10 | S | Meets with the public in small and large groups to discuss City water and wastewater policies, practices, and problems. |
| 11 | S | Develop and maintain effective working relationship with city departments as part of annual budget process. Oversees the department budget preparation by planning budget guidelines, reviewing budget requests and recommendations, preparing budget proposals, monitoring departmental budget execution, and recommending adjustments. Thinks strategically and plans with vision utilizing tools such as Priority Based Budgeting, workload indicators, and performance measures to guide department decisions. |

JOB REQUIREMENTS:

| | JOB REQUIREMENTS |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Formal Education/ Knowledge | Work requires broad knowledge in a general professional or technical field. Knowledge is normally acquired through four years of college resulting in a Bachelor's degree or equivalent. |
| Experience | Minimum nine years experience in a related field. |
| Certifications and Other Requirements | Valid Driver's License. |
| Reading | Work requires the ability to read various correspondence, technical reports and data, memorandums, and letters, policies, laws, guidelines and procedures at a college level. |
| Math | Work requires the ability to perform complex math calculations. |
| Writing | Work requires the ability to write complex correspondence, reports, memorandums, and letters, ordinances, policies; and general plan goals and objectives. |
| Managerial | Complex - Work requires managing and monitoring work performance of a department including evaluating program/work objectives and effectiveness, establishing broad organizational goals and realigning work and staffing assignments for the department. |
| Budget Responsibility | Significant - Has responsibility for final approval of a department's budgetary recommendations to a Deputy City Manager/City Manager. Monitors progress toward fiscal objectives and adjusts plans as necessary to reach them. |
| Policy/Decision Making | Significant - The employee normally performs the duty assignments within broad parameters defined by general organizational requirements and accepted practices. End results determine effectiveness of job performance. This position independently decides how objectives are achieved and what resources are needed. Typical positions in this category are upper management to executive level jobs. |
| Technical Skills | Comprehensive Application - Work requires advanced skills and knowledge in approaches and systems, which affect the design and implementation of major programs, solutions for highly complex issues, and/or processes organization-wide. Independent judgment and decision-making abilities are necessary to apply technical skills effectively. |
| Interpersonal/Human Relations Skills | High - Interactions involve overseeing and/or approving final decisions regarding policy development and implementation. This level often involves interaction with others outside the organization or department on key organizational/departmental issues and requires exercising participative management skills, high levels of negotiation, and the ability to reach consensus on complex issues to achieve organizational goals and objectives. |

Physical Demands

Frequency Code Scale

| N = Never | R = Rarely | O = Occasionally | F = Frequently | C = Constantly |
|--------------|-----------------------|-----------------------|---------------------------------|-------------------------|
| Never occurs | Less than 1 hour/week | Up to 1/3 of the time | From $1/3$ to $2/3$ of the time | 2/3 or more of the time |

| Physical Demand | Frequency Code (Mark only one) | Description: (Check all that apply) | Physical Demand | Frequency Code (Mark only one) | Description: (Check all that apply) |
|--------------------|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Standing | □ N □ R □ O ⊠ F □ C | ☑ Making presentations ☑ Observing work site ☑ Observing work duties ☑ Communicating with co-workers | Pushing/ Pulling | □ N □ R □ O ⊠ F □ C | ☒ File drawers ☐ Equipment ☒ Tables and chairs ☐ Hoses |
| Fine Dexterity | □ N □ R □ O □ F ☑ C | ☑ Computer keyboard ☑ Telephone keypad ☑ Calculator ☐ Calibrating equipment | Climbing | □ N □ R □ O ⊠ F □ C | ⊠ Stairs □ Ladders ⊠ Step stools □ Onto equipment |
| Walking | □ N □ R □ O ⊠ F □ C | ☒ To other departments/offices☒ Around work site | Vision | □ N □ R □ O □ F ⊠ C | ☒ Reading☒ Computer screen☒ Driving☒ Observing work site |
| Lifting | □ N □ R ⊠ O □ F □ C | ⊠ Supplies ⊠ Equipment ⊠ Files | Foot Controls | □ N □ R □ O ⋈ F □ C | ☑ Driving☐ Operating heavyequipment☐ Operating Dictaphone |
| Carrying | □ N □ R ⊠ O □ F □ C | ☑ Supplies☐ Equipment☑ Files | Balancing | □ N ⊠ R □ O □ F □ C | ☐ On ladders ☐ On equipment ☑ On step stools |
| Sitting | □ N □ R □ O ⊠ F □ C | ☑ Desk work ☑ Meetings ☑ Driving | Bending | □ N ⊠ R □ O □ F □ C | ☒ Filing in lower drawers☒ Retrieving items from lower shelves/ground☐ Making repairs |
| Reaching | □ N □ R □ O ⊠ F □ C | ☒ For supplies☒ For files | Crouching | □ N □ R □ O ⋈ F □ C | ☒ Filing in lower drawers☒ Retrieving items from lower shelves/ground |
| Handling | □ N □ R □ O ⊠ F □ C | ☑ Paperwork☑ Monies | Hearing | □ N □ R □ O □ F ⊠ C | ⊠ Communicating via telephone/radio, to co-workers/public □ Listening to equipment |
| Kneeling | □ N □ R ⊠ O □ F □ C | ☒ Filing in lower drawers☒ Retrieving items from lower shelves/ground | Twisting | □ N □ R □ O ⋈ F □ C | ☒ From computer to telephone☒ Getting inside vehicle |
| Crawling | □ N ⊠ R □ O □ F □ C | ☑ Under equipment ☐ Inside attics/pipes/ditches | Talking | □ N □ R □ O □ F ⊠ C | ☑ Communicating via telephone/radio, to co-workers/public |
| Other | - | (Explain) | , | | , |

| Physical Demands (continued Machines, Tools, Equipment Telephone, copier, vehicle, fax machine, | and Work | Aids: | | | | | | |
|------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-------------|------------|-------------|-----|-------------|-----|------------|
| | calculator | Alus. | | | | | | |
| retephone, copier, veniere, rax machine, | | | | | | | | |
| | oftware: | | | | | | | |
| | oftware: | | | | | | | |
| | oftware: | | | | | | | |
| Computer Equipment and So | | | | | | | | |
| Computer, printer, Microsoft Office, Lott | us Notes, Inter | net | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Environmental Factors: | | | | | | | | |
| Environmental Condition | 18 | Never | Seasonally | Several T | | Several Ti | | Daily |
| Extreme temperature | | | _ | | | | | 1 |
| (heat, cold, extreme temp. changes fro work) | m outside | | | | | \boxtimes | | |
| Wetness and/or humidity | | | | П | | × | | |
| (bodily discomfort from moisture) | | | Ш | | | | | L L |
| Respiratory hazards (fumes, gases, chemicals, dust and directions) | t) | × | | | | | | |
| Noise and vibration | , | \boxtimes | | | | | | |
| (sufficient to cause hearing loss) | | | | | | | | |
| Physical hazards (high voltage, dangerous machinery, a prisoners, patients – <u>not customers</u>) | aggressive | | | × | | | | |
| | | 1 | • | • | | | | |
| Health and Safety Conditions Health and Safety Conditions | N = Never | R = Rarel | v 0 - 0c | casionally | F - | Frequently | C - | Constantly |
| Treatur and Sarcty Conditions | Never | Less than | • | r more of | | 1/3 to 2/3 | | or more of |
| | occurs | hour per we | eek the | e time | of | the time | t | he time |
| Mechanical hazards | | | | X | | | | |
| Chemical hazards | | | | × × | | | | |
| Electrical hazards | | | | \boxtimes | | | | |
| Fire hazards Explosives | | ⊠ | | | | | | |
| Communicable diseases | \boxtimes | | | | | | | <u> </u> |
| Physical danger or abuse | | <u> </u> | | | | | | |
| Other (specify) | | | | | | | | |
| Primary Work Location: ☐ Office Environment ☐ Warehouse ☐ Shop ☐ Vehicle ☐ Recreation Centers/Neighborhood ☐ Outdoors ☐ Other (Specify) | Centers | | | | | | | |
| Protective Equipment Requir | red: | | | | | | | |

Job Demands

Overall Strength Demands:

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|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| ⊠ Sedentary | Exerting up to 10 pounds occasionally or negligible weights frequently; sitting most of the time. |
| ☐ Light | Exerting up to 20 pounds occasionally, 10 pounds frequently, or negligible amounts constantly <u>AND/OR</u> walking or standing to a significant degree. |
| ☐ Medium | Exerting 20-50 pounds occasionally, 10-25 pounds frequently, or up to 10 pounds constantly. |
| ☐ Heavy | Exerting 50-100 pounds occasionally, 25-50 pounds frequently, or from 10 up to 20 pounds constantly. |
| ☐ Very Heavy | Exerting over 100 pounds occasionally, 50-100 pounds frequently, or from 20 up to 50 pounds constantly. |

Non-physical Demands:

| Non-physical Demands | Frequently | Occasionally | Rarely | Never |
|-----------------------------------------------|------------|--------------|--------|-------|
| Time Pressures | × | | | |
| Emergency Situations | × | | | |
| Frequent Change of Tasks | × | | | |
| Irregular Schedule/Overtime | × | | | |
| Performing Multiple Tasks Simultaneously | × | | | |
| Working Closely with Others as Part of a Team | X | | | |
| Tedious or Exacting Work | | × | | |
| Noisy/Distracting Environment | | | × | |
| Other (Describe below.) | | | | |

EXPECTED BEHAVIOR:

Manager/Supervisor – Expected Behavior

The incumbent is expected to embrace, support, and promote the City's core values, beliefs, and culture, which include but are not limited to the following:

- Be positive. Do not participate in gossip or allow gossip or negative comments
- Make time for your employees.
- Maintain confidentiality
- Ensure work plans are prepared and communicated to employees at the time of hire and subsequent dates.
- Ensure evaluations in your area are turned in on time, and are fair and accurate reflections of the work performed for the entire evaluation period.
- Ensure all new employees are trained and mentored
- Prepare career plans. Ensure tools/resources are available for employees to achieve goals
- Walk the talk be an advocate for the Goodyear culture
- Make communication within your department a top priority
- Encourage positive feedback
- Be accountable submit responses to all requests for information by due date and meet deadlines.
- Support a learning environment
- Be on time for all meetings
- Be a champion of the cities policies and procedures and the classification and compensation program.
- Create and implement ethical standards for your worksite
- Respond to personnel issues immediately
- Ensure employees are allowed to participate ion teams and have time to do so
- Prepare and update standard operating procedures, and departmental operation plans annually.
- Ensure that your employees have the necessary resources they need to be successful within budgetary constraints.
- Be accountable for monthly/annual budget expenditures and be fiscally responsible
- Monitor department accomplishments related to performance indicators
- When wrong, state so
- Discussing and planning should be followed up with action
- Let common sense prevail
- Motivate your employees provide positive feedback
- Be visionary anticipate issues
- Mentor and build internal capacity in order for the employees to be able to compete
- Support organizational change
- Support the City's values and mission
- Establish and maintain positive and effective working relationships with co-workers, supervisors, subordinates, contractors, and vendors.
- Understand and interpret City policies and procedures, and make rational decisions/ recommendations in accordance with established policy.
- Work in a safe manner and report unsafe activities and conditions. Follow the City-wide safety policy and practices and adhere to responsibilities concerning safety prevention, reporting, and monitoring. Safety is everyone's responsibility. Make it a critical part of the day to day operations
- Encourage teamwork and participation by all employees

- Lead by example
- Provide outstanding customer service to internal and external customers

These traits are not basic job requirements but are expected behavior. Other duties and responsibilities will be performed as assigned.

SIGNATURES—REVIEW AND COMMENT:

I have reviewed this job analysis and its attachments and find it to be an accurate description of the demands of this job.

| | Signature of Employee | Date | |
|----------------------------------|----------------------------------|------|--|
| Job Title of Supervisor | Signature of Supervisor | Date | |
| Job Title of Department Director | Signature of Department Director | Date | |
| nents: | | | |

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties, and skills required of personnel so classified in this position. This job description is subject to change as the needs and requirements of the job change.